



Rules and Regulation

Scale of charges

Per month, we allow us to charge – ksh 3500/-- only

Hostel Registration

Check-in

- Check-in at the hostel is from 8.00 AM to 5.00 PM or at agreed time
- Upon registration at the hostel, the cost of accommodation service must be paid according to the valid price list.
- Payment for the accommodation needs to be pre-paid. It is possible to pay by bank transfer, only.
- Payments only accepted to **Paybill number 329329 / Account number 010049046000**
- Payments by M-Pesa are not accepted and will not confirm your reservation.
- For extended stay, fee has to be pre-paid latest 5 working days before month end.

Compensation for damage to the hostel

- SMArt-Hostel Kisumu has the right to demand compensation for material damage caused by the guest
- The amount of the compensation for damage is based on the direct damage caused, plus the costs of repairing the damage